



BELMONT PRIVATE HOSPITAL

Getting Gen X, Y & Z Talking

Belmont Private Hospital offers a range of specialist acute mental health services catering for both inpatient and day patients. It is the only dedicated private inpatient service for the treatment of post-natal mood disorders in Queensland and is one of only two facilities in Australia offering specialist treatment in dissociative disorders.

Background

Belmont Private Hospital is a long-time client, having first installed our early LON systems across the whole hospital in 2005. The hospital and its associated buildings have continued to be expanded and at each juncture, in line with their communication infrastructure upgrades, they have taken advantage of our newest product developments.

Examples of this include implementing IP7000 series in 2011, then adopting our latest IP7100 series in 2016. We now provide a total of 110 beds across 8 wings and 2 consulting suites.

Biggest Challenges

The challenge at the time was still having part of the hospital with older legacy systems and implementing newer systems whilst maintaining backwards compatibility so that communication across the wards was seamless. Another challenge was to create a consistent user experience across all three generations of Hills (Merlon-branded) nurse call product.

The third challenge was working around the hospital's own significant construction challenges, such as dealing with multiple contractors on-site who themselves were working on a variety of projects with strict deadlines within an active environment. Comparatively, integrating the nurse call into their other existing technologies such as building management, security and fire was simpler.

Results

Belmont Private Hospital's Maintenance Manager, Mark Harper reports high satisfaction with the integration works and ongoing support from Hills Health Solutions and is always in partnership looking to leverage technology to enhance the important work they do.

Reference

Mr Mark Harper - Maintenance Manager
P: (07) 3398 0111 / 0421-098-869
E Mark.Harper@healthecare.com.au

Belmont

Private Hospital

